



Friends of Victoria Hospital

The newsletter of The Friends of Victoria Hospital, Wimborne, Dorset

No. 47

Autumn 2018

Many of us have benefitted from the X-ray and Ultrasound services offered in Wimborne. Suzanne Holloway (Radiology Manager for Dorset HealthCare) writes as follows:

"Victoria Hospital (VHW) is one of eight community hospitals within Dorset to offer radiology services and can be seen as a pivotal hub in the East of the county delivering imaging services to the local population.

VHW radiology consists of an X-Ray and ultrasound service. On average we perform approximately 15,300 X-Rays and 5,500 ultrasound examinations per year. Both services are available Monday to Friday from 8.30am to 4.30pm. Patients are appointed for most examinations, however since January 2018 we have been operating a walk-in chest X-Ray service two mornings a week to offer more flexibility for patients who wish to attend as soon as they have seen their general practitioner or for urgent referrals which require an immediate turnaround time.

The X-Ray service accommodates general practice (GP), minor injury unit (MIU), in-patient and outpatient referrals. The ultrasound service offers all but MIU referrals, as X-Rays are the first line of investigation for this cohort.

Service developments at VHW have



The layman struggles to make sense of some ultrasound images, but not this one

All about Image

been productive over the past two years. The lead sonographer took a musculoskeletal (MSK) ultrasound course in May 2017 and is close to being qualified to scan MSK referrals autonomously. This has increased our capacity to scan MSK patients and reduces the need for the patients to travel to Poole.

In January 2018 we recruited an advanced practice reporting radiographer to work with us three days per week. Previously we relied heavily on the consultant radiologists at Poole to report all our X-Ray images. The reporting radiographer is now on site and able to report images in a shorter timescale. This results in the reports being available almost immediately, enabling treatment to be given/planned within twenty four hours. This is of course most beneficial for MIU and urgent referrals.

A newly appointed healthcare assistant works in the X-Ray room with the radiographer. This has enabled a smoother transition of patients, assisting with anything from general queries to mobility issues and allowing more dedicated time with the patients. We hope this has improved the overall patient experience in what is a very busy service with a high volume of demand.

The forthcoming year will prove very exciting for the radiology staff and patients alike.

The Friends have kindly offered to purchase a new ultrasound machine for the VHW team. We are currently reviewing various types of machines on the market to ensure we choose the one which will best fit the needs

of our patients' examinations. As a new machine, it will produce high quality images using the latest technology, thereby enabling more accurate diagnosis. We hope the machine will be in use by the end of 2018.



X-ray of a shoulder

Last, but by no means least, we have been working towards accreditation for the past two years. The Imaging Standards Accreditation Scheme (ISAS) is a patient-focussed assessment and accreditation programme designed to help diagnostic imaging services ensure that their patients receive consistently high quality services delivered by competent staff working in safe environments.

The scheme is considered the gold standard by NHS England, and the United Kingdom Accreditation Service (UKAS) is the sole body recognised by the Government for this kind of assessment and verification. VHW radiology hopes to achieve accreditation by April/May 2019.

Ultimately we will be very proud to offer the highest quality service possible." □

Chairman's Corner



Following the Clinical Commissioning Group (CCG) report in 2017 there has been frequent news coverage about the intended changes to our local health services. This Clinical Services Review looks very promising for Wimborne Hospital, proposing that **the hospital would become a "hub" with a likely increase in current as well as new services on site.**

Christchurch Borough and East Dorset District Council developed a Strategic Plan which in 2014 identified, once the football club facilities were **relocated, "0.4 hectares of land for a future extension to Victoria Hospital or housing if shown not to be required".**

Both these schemes indicate the belief on the part of both the CCG and the EDDC in the development of the hospital and its services - something we know local people want because you tell us so.

However we are also aware that circumstances change for those who lead and make decisions about our health services in Dorset, and Wimborne Hospital may not be a priority for them. This is why both these Dorset plans feature high on our agenda; they remain a focus for the trustees and will remain a priority in our discussions with the local NHS Trusts.

Thanks to your generosity, you will see in this newsletter evidence of the day to day support we give to **Annette Sanchez, Wimborne's Matron, and her staff** to improve the care they give.

In all our deliberations the trustees are aware that our success is measured not only by how many projects we fund or how much money we raise. More importantly it is determined by the high rating given by patients about their care, and the efforts of staff, volunteers and the community as a whole of which you, the members, are a vital part.

Thank you for your continuing support and encouragement. We look forward to a successful year in 2019 and wish you all a very Happy Christmas and New Year. □

Long and loyal service

We owe a huge Thank You to Beryl, Maggie and Sue for well over a decade of service providing the cards, stationery, books and even hand-made soft toys which have proved very popular, not least because of their attractive prices.

Behind the scenes this has involved them all, but especially Beryl [see photo], in hours of ordering, sorting, pricing, labelling and re-stocking the displays.

Over at least fourteen years the Cards have generated a surplus of £36,000 for the hospital, an achievement for which we are all most grateful.

Cards (but not the same wide range of stationery and items as



before) will continue to be on sale in Outpatients and the X-ray department. □

Be a member of Dorset HealthCare

Victoria Hospital Wimborne is part of Dorset HealthCare NHS University Foundation Trust (DH), who are responsible for all community hospitals, along with mental health services and many physical health services. They are the biggest provider of health care in Dorset providing health services at over 400 sites.

You can influence the decisions made about the NHS in Dorset through your local governor but also by becoming a Member of Dorset HealthCare.

Anyone over the age of 11 years is welcome to become a Member, giving you the opportunity to have your say about the NHS and helping to

strengthen its links with the local community.

Members have a say in what we do, help shape our future plans, receive regular information and hear about what we are doing in a membership e-newsletter. They can attend member events, elect governors or even stand for election as a governor when vacancies arise.

Membership is free and it takes just a few minutes to complete a membership form when visiting one of **DH's services (if you can't find a form, just ask)**. More details can be found on Dorset HealthCare website: www.dorsethealthcare.nhs.uk. □

When I retired ten years ago I didn't

envisage becoming a famous personality in Wimborne! Why do I think I am famous? It is because when I volunteered to help Rae with fund raising events for Victoria Hospital, Wimborne I started by "modelling" clothes at the



annual event in April. Now when I walk round Wimborne I am often being stopped by a local who will say to me "I know you, you are one of Rae's models".

Volunteering

Yes, that's what

happens when you

volunteer! Seriously though I find helping with the various fund raising events very rewarding and when I see letters in the local press praising the services provided by the hospital it makes me feel very proud to be part of the team that is ensuring this continues to be available to local people.

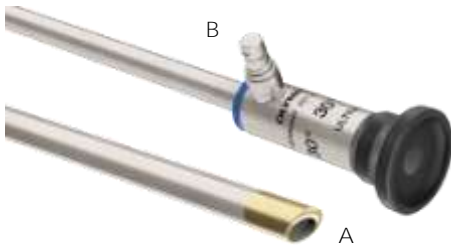
The hospital provides a wide variety of services, and the staff are keen to improve and continue their work. Long may it be the case. This is the reason I volunteer as I feel it is important to keep the services, provided by the NHS and assisted by the Friends of Victoria Hospital, available to all. You too can volunteer even if it is only once a month, every little helps. □

Your donations at work

Over the last two years the Friends have either made or undertaken to make grants for various devices and training, some of which are shown below.

Laparoscopic telescope (£2,066 each)
(3 of different sizes)

These diminutive telescopes, which come in different sizes, play a critical part in providing high-quality images



during keyhole (laparoscopic) surgery. The small end [A] containing a tiny lens is inserted into the body space and **relays what it 'sees'**. From the spur at B a cable connects to a computer stack, which passes the high-definition images to be viewed on a screen.

TIVA intravenous anaesthetic pump (£6,735)



The anaesthetist sets this machine to deliver anaesthetic drugs to the patient intravenously during all kinds of procedures.

Cuff and ankle weights (£160)

Over time weights like these in physiotherapy get worn from use and need replacing. Fresh items will make using them that much more acceptable to physio patients.



Q Pulse Data management system (£9,335)

NHS England strongly endorses participation by diagnostic services in such systems as this. By storing images and documents digitally and not on paper, the system facilitates much quicker retrieval, less bureaucracy, makes records centrally available and increases the efficiency and productivity of staff.

Staff Training grants

An important aspect of the Friends' work is support of the staff through grants for courses and training, many of which would not be funded by Dorset HealthCare. In a small hospital each area of responsibility is similarly small, meaning that there may be no colleagues on hand with expertise they can share, as would be easy in a larger hospital. Consequently our staff need to be right on top of their speciality.

Olympus Electrosurgical generator and tissue management device (£35,500)

Fascinating technology makes laparoscopic surgery successful in the hands of such surgeons as Louise Melson,



consultant gynaecologist, pictured.

This particular device is used for gynaecological and general surgery. It is connected to a computer stack [seen beside Louise in the picture], has a power supply and a sophisticated control grip for the surgeon.

The surgeon can hold, pull, push and cut tissue, watching these actions on the screen. For cutting, heat is applied to the tip which melts the tissue it is holding. Then a blade comes out of the tip, cutting through the middle of the cauterised tissue and leaving a seal on both sides, so there is no bleeding. □



GP Out-of-hours

The Out of hours GP service in Outpatients has been running at Wimborne since May this year and they are now able to provide access to a GP by appointment in the evenings (5.30 pm – 8 pm) and at week-ends (10 am–2pm). In the event that you are unable to see your own GP, appointments must be booked through **your GP's surgery**. **Feedback has been overwhelmingly positive.** □

Rae's First prize

"Transport through the ages" was the theme for the window-dressing competition in Wimborne in July and of course our Rae was up to the challenge with our charity shop window. She begged and borrowed a penny farthing, some railway track and a train, a railway signal, lamp and flags, some battered old suitcases and even pieces of slate to create a shop window which brought passers-by to a standstill. No wonder she won the First prize. □



RESPONSE FORM

I wish to become or I am a Member of the Friends of Victoria Hospital, Wimborne

[please ring correct words above & PRINT below]

Name: (surname)

..... (first name)

Title (Mr / Mrs etc)

Address:

.....

Postcode: Tel No.

I enclose a cheque payable to 'The Friends of Victoria Hospital, Wimborne' for £ (min £5)

We respect your privacy and wish to keep your name and address on our computer only in order to log your subscriptions, keep your details up-to-date, post you our newsletter and (where appropriate) claim Gift Aid. Your details are processed lawfully on our computer only, backed up securely and will be disclosed (as required) only to the Inland Revenue and to our mailsorting firm. We will not disclose any information to anyone else.

To find out more on how your details are used and kept secure, and about your rights in this connection, ring 01202 856484, or email dhc.fvhw@nhs.net or write to: Victoria Road, Wimborne, BH21 1ER. You may stop your membership at any time and we will delete your details.

If you agree to your details being processed as described, please tick to confirm and proceed:

I agree []

GIFT AID DECLARATION

If you currently pay tax the Friends of Victoria Hospital can claim back the tax from a subscription / donation of any amount, whether regular or one-off, provided you have given the authority. You can cancel this authority at any time. If you agree, please sign the declaration below.

I want the Friends of Victoria Hospital to reclaim tax on this donation *and all future donations (delete as needed)*

Signed:

Date: 20

Please complete and return to:

The Secretary
Friends of Victoria Hospital, Victoria Road, Wimborne
BH21 1ER
Registered Charity 299230
STANDING ORDER MANDATE

To: The Manager

..... plc (your bank)

..... (bank address)

..... (bank address)

..... (bank postcode)

Please pay to the account of the Friends of Victoria Hospital, Wimborne at Barclays Bank plc, The Square, Wimborne (sort code 20-96-96), A/c No. 33765237 the

sum of £ on / / next, and annually thereafter on the same date. This instruction cancels any previous order in favour of the Friends of Victoria Hospital, Wimborne.

Your bank a/c no.:

Your bank sort code:

Your name:

Your address:

.....

.....

Your postcode:

Signed:

Date:

Dates for your Diary 2019

April 18th

"New to You" Fashion Show

Community Learning & Resource Centre, 41-44 King Street, Wimborne. 7.00 for 7.30pm Tickets £8.50 to include a glass of wine and nibbles.

May 11th & 12th

Cream Tea Week-end at The Old School, Sturminster Marshall (next to the Red Lion) Craft and Gift stall. 2.30 to 5.30pm each day.

May 12th, 19th, 27th, June 5th & 12th

Open Garden & Teas Mayfield, 4 Walford Close, Wimborne, BH21 1PH. Terry and Pauline Wheeler will be making a donation to the Friends and to the N.G.S. 2 to 5pm.

June 9th

Wimborne Minster Summer Fair Minster Green. Gift and Craft stall, 10am to 4pm.

July 18th

Annual General Meeting Community Learning & Resource

Centre, 41-44 King Street, Wimborne. Speaker followed by refreshments. 7.00pm. Do come along and have your say.

August 4th

Cream Teas **at Faye Clifford's** Open Garden with lakeside **fernery, Brackenwood, God's** Blessing Green, Harts Lane, Holt, BH21 7DD (near Stewarts Garden Centre). 1 to 5pm, weather permitting.

September 14th & 15th

Cream Tea Week-end at The Old School, Sturminster Marshall (next to the Red Lion) Craft and Gift stall. 2.30 to 5.30pm each day.

November 9th

Christmas Charities Fair, Allendale Centre, Wimborne, 10am to 3pm. Craft and quality Gift stall for Christmas.

Tickets available from Rae or from our shop in Wimborne.



A group of our volunteers at afternoon tea in the Crown Hotel, Blandford, organised by Dorset HealthCare to say thank you to volunteers from across the whole county.

The Friends of Victoria Hospital Wimborne Newsletter

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